

# **ARMOURGEDDON LTD**

## **TERMS AND CONDITIONS**

### **Definitions**

In these Terms and Conditions the following words and interpreted as follows:

“The Company” shall mean Armourgeddon Ltd whose registered office is at Southfields Farm, Husbands Bosworth, Nr Lutterworth, Leicestershire, LE17 6NW. Company number is 5696355.

“Purchaser” shall mean the person or persons purchasing the event.

“Purchase Date” shall mean the date on which the event was purchased and funds subsequently received.

“Participant” shall mean the recipient or holder of a voucher who redeems the voucher, or person participating in the event.

“Voucher” shall mean a valid voucher issued either directly by Armourgeddon Ltd or a Third Party Supplier. A voucher will be redeemed for the activity described on the voucher or otherwise agreed with the Company.

“Activity” or “Activities” shall mean the events or experiences named on the voucher or specified in the booking confirmation.

“Price” shall mean the amount paid for the event at time of booking. All Armourgeddon vouchers are inclusive of vat and are to be paid for in GBP.

“Booking” shall mean the pre-agreed date/time of the event to redeem a voucher or receipt of a deposit for a corporate or group event.

### **Terms of sale**

All sales are made on the basis that the purchaser fully understands and accepts the Terms and Conditions of Armourgeddon Ltd. These Terms and Conditions are available upon request and are available to view on [www.armourgeddon.co.uk](http://www.armourgeddon.co.uk). These terms and conditions supersede all previous terms and conditions previously issued or verbally given. By proceeding with this purchase the Purchaser is bound by these terms and conditions. It is the responsibility of the Purchaser to bring these Terms and Conditions to the attention of the Participant prior to the event taking place. By attending an event the Participant fully signifies their own full agreement with all particulars of these Terms and Conditions. Purchasers and Participants must also bring these terms and conditions to the attention of their Spectators who by attending an event fully understand their own agreement with the acceptance of these Terms and Conditions.

### **Insurance/Safety**

- The participant will need to be agile enough to get in and out of the military vehicles and be medically fit enough for the activity. If the participant has any doubts about medical fitness, they should consult their doctor. A participant should always seek advise from a doctor if there is any known heart complaint or other medical complaint eg neck or back problems which may be aggravated by this activity.
- No persons under the age of 8 are permitted on the military vehicles.
- No persons under the age of 12 are permitted on any activity with the exception of the military vehicles.
- Anyone under the age of 16 yrs must have their disclaimer signed by a Parent/guardian.
- Anyone under the influence of drugs or alcohol will not be permitted on site.
- All drivers of military vehicles must be over the age of 16 yrs.
- Drivers of the Snowcat vehicles, Bedford Lorries, BRDM and Scout car will require a driving license.

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- There are risks involved in activities and participants must never under any circumstances deliberately injure another participant.
- Participants must comply with the rules and use all equipment as instructed and not so as to injure or hurt others.
- Participants must not deliberately drive into any other military vehicle.
- The maximum height for participants is 1.93m (6ft 4"). The maximum weight is 139kg (22 stones).
- Participants will be provided with head protection and all safety equipment where necessary. Under no circumstances will a participant be allowed to take part in any event who refuses to wear such equipment.
- Participants will be requested to leave that event if their behavior is deemed to be a danger to themselves or others or is deemed otherwise inappropriate.
- The Company may require anyone attending an event who is deemed by the Company to have damaged equipment or property through willfully ignoring safety or other instructions given to them by staff or through deliberate vandalism to make full payment to the company for any subsequent repairs deemed to have arisen from their actions and within 30 days of receiving notification of the assessed costs.

### **Weather**

All of the Company's activities are weather dependent and operate all year round with the exception of the Tank Driving Activities which are operational April – Oct.

The company reserves the right to cancel, postpone or curtail an event due to severe or extreme weather conditions in the interest of safety. Should a Tank Driving event be cancelled by the Company the Company will offer an alternative activity. At the discretion of the Company an alternative date may be offered for the Tank Driving activities. The dates offered will either be before the end of the current season (Oct) or within the first two months of the new season (April & May). The Company will not be liable for any costs such as travel or accommodation incurred by the participants in such circumstances.

### **Non attendance and changes to a booking**

In the event of un-notified non-attendance on the day booked for the redemption of a voucher or direct booking the booking will cease making the Voucher/fee paid invalid against any future use. At least 10 days notice of the event must be given to change the date of redemption of a Voucher or direct booking. Where a change is given within the 10 days of the event the booking can not be changed. Should the Participant then fail to attend the pre-booked session the voucher will become invalidated and any fee paid will be non-refundable.

### **Spectators**

The Company welcomes spectators to the Military Vehicle events. Viewing is limited for safety reasons. Due to the diverse nature of other activities it is not always possible to allow spectators at these events.

### **Footwear and clothing**

Participants must bring and wear clothes suitable for outdoor use. The Company shall provide all safety equipment and coveralls where necessary. Participants must wear sensible footwear for outdoor events.

## **Changes to Activities**

The Company reserves the right to discontinue or alter an Activity without notice in the interests of commerce or safety. Purchasers or Participants affected will be offered similar alternative activities.

## **Event Descriptions**

The Company endeavor to give accurate and detailed information about it's activities. There may be reason to change the exact arrangements on the day or during the course of the validity of the voucher eg weather conditions. These descriptions should therefore be taken as a guide only. Photographs and pictures used are illustrative and used as an indication only. Any session lengths displayed for each event are approximate.

All bookings made for any activity are subject to these terms and conditions.

## **Group Events**

A booking is only valid if full payment for the event has been received by the Company in advance of the event being due to take place. A deposit of 20% is due within 14 days of making a booking and the full balance is then due 6 weeks prior to the event. If the event is taking place in less than 6 weeks then the full amount becomes due within 14 days of making the booking or 7 days prior to the event (whichever is sooner). Deposits received against an event which is subsequently cancelled are non-refundable. Postponements made within 21 days of the event will be subject to a 10% rebooking fee. There is no refund with respect to non-attendance on the day or reductions in group size 6 weeks prior to the event. Events will take place at the venue notified to the Purchaser at the time of Booking except where subsequent circumstances necessitate alteration. Where possible, the Company will provide reasonable notice of any such alteration to the Purchaser. The Purchaser once so notified by the Company will be specifically responsible for notifying all attending Participants and Spectators of such alterations.

## **Purchase of Vouchers**

Vouchers are purchased either directly from the Company or via a third-party agent.

The Company gift vouchers are valid until the end of September of the given year. Where a voucher is issued after the month of July the expiry date of a Company voucher will be the end of June in the following year. Third-party agents determine their own expiry dates and have their own Terms and Conditions outside of the Company.

A voucher may be expected to be valid if it will still be in date and otherwise unexpired on the date agreed with the Company for the event to take place and has been paid for in full and associated costs from any third-party agent have been met in full and has not been previously redeemed.

Third-party and Company vouchers must be submitted to the Company by recorded delivery and received by the Company within 7 days of booking the event. Third-party voucher participants who attend an event without first supplying a valid voucher on or before the date of the event shall be liable to make a full payment to the Company for their place on the event at the time of their attendance. A refund less £5 admin fee will be given upon receipt of a valid voucher received within 7 days of the event.

The price of vouchers are correct at the time of advertising but the Company reserves the right to change Prices without notice subject only to advising the Purchaser on the new price at the time of purchase. A purchase is only valid if the full purchase price has been received by the Company.

Vouchers purchased from the Company that have not expired may be extended for an additional 6 months by returning them to the Company together with an admin fee of £20 per voucher.

The Company aims to process all requests for vouchers within 3 working days following receipt of full payment. All vouchers are posted by first class mail using Royal Mail Delivery service.

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Delivery of vouchers can be expected within 5 working days of their purchase but the Company shall not be bound to meet these delivery times.

Once the Purchaser has purchased a Company gift voucher they will become subject to these terms and conditions and are expected to communicate these terms and conditions to the participant and any spectators.

### **Voucher refunds**

The Company in accordance with the law shall offer purchasers who purchase with a credit card a cooling off period of 7 working days in which to exercise their right to cancel a purchase and gain a refund. All notifications to cancel a purchase must be made in writing within the 7 working days either to the Company's registered address (see above) or by email to [cpsales@chaospaintball.co.uk](mailto:cpsales@chaospaintball.co.uk). The request must include the Purchasers name, address, telephone number, voucher number and the date on which the purchase was made. If a voucher was issued before the notification is received by the Company the Purchaser must also return the voucher as part of this agreement. Upon receipt of a valid request to cancel the Company undertakes to refund the request within 30 days of receipt of all necessary information/voucher. The refund shall not exceed the amount paid for the voucher. Refunds will only be made to the purchasing card. The Company will not honour or make any refund in respect of a Voucher that has expired. Vouchers supplied by the Company are not refundable outside of this cooling off period.

### **Voucher bookings**

All events must be pre-booked with the Company. No guarantee can be made to providing a particular date/time and all events are subject to availability. Bookings are made on a first come first served basis. Activities are available all year round (Except FV432 military driving which is April-Oct) on selected dates.

Third-party vouchers must be submitted and received within 7 days of making the booking. The Company will respond by providing confirmation of the booking.

### **Queries**

In the event of a participant having a query they should initially direct their query by telephone to the Company on 01858 880239 except where the query arises during an event in which case they must bring it clearly to the attention of the Company's Event Manager during the event.

If a query arises outside of office hours The Company will endeavor to return your call within 24hrs providing a clear message has been given on the Company answer phone. If the query is in relation to an event that is taking place outside of office hours the answer phone message will give an alternative contact number for participants to contact.

### **Complaints**

In the event of a complaint at any event the participant should make it known to the Event Manager at the time. All reasonable steps will be taken to correct the cause of the complaint at the time. Complaints not relating to an actual event should be made by telephone on 01858 880239 during office hours.